

**MEDICARE GOVERNMENT PROGRAMS
GRIEVANCE FORM**

Please select your plan:

Asuris TruAdvantage™

Medicare Script™

Submit completed form to:
Medicare Government Programs
Attn: Grievance Coordinator, S6D
PO Box 12625
Salem, OR 97309-0625

Name	Telephone Number
ID Number	Provider Name
Date of Birth	Date of Service
Address	

Please feel free to contact us if you need additional assistance in completing this form. Our office hours are 8:00 a.m. to 8:00 p.m. seven days a week. Our toll-free number is 1 (800) 541-8981. TTY users should call 1 (800) 382-1003.

Please explain your reason for filing this grievance: (attach additional sheets if necessary)

I hereby authorize my plan to obtain any medical records needed to answer my complaint. If applicable, this includes the release of information about alcohol or drug abuse, mental health, AIDS or HIV virus. This authorization begins on the date shown below and remains in effect so long as my request is being reviewed.



Signature of Member or Authorized Representative *

Today's Date

* Please attach documentation demonstrating your authority to act on behalf of another. This may include a Power of Attorney or Appointment of Representative form (Form CMS-1696).