



September xx, 2009

Ms. Jane Doe  
1234 14<sup>th</sup> Avenue  
Spokane, WA 99201

Dear Asuris Northwest Health Member,

As part of our continued effort to provide you with the highest quality health care coverage, we continually update our insurance plans to meet the changing needs of our members. As a result of this evaluation, your current plan will no longer be available for renewal on or after January 1, 2010 and will be replaced with one of Asuris Northwest Health's innovative health-focused plans. Your employer has the option of choosing from one or more plans based on the needs of your company. No action is required on your part at this time.

With any Asuris health-focused plan, you will receive the same quality and support that you experience with your current Asuris plan. You will continue to save with our extensive network of providers and have the security of having access to over one million locations nationwide through the Asuris Extended Preferred Network. You will also have access to myAsuris.com, an innovative Web-based benefit information and health community where you can search for providers, check claims status and research a vast array of health topics.

If you have questions, please talk to your benefits administrator. We are glad you are a member of the Asuris community, and we look forward to continuing to serve you in the future.

Sincerely,

Penny Garrett  
Director, Customer Service